

# PROVENZA - FINISH SPECIFIC GUIDELINES

## UV ACRYLIC / POLYURETHANE FLOOR CARE & MAINTENANCE

Provenza UV Acrylic and Polyurethane floors require the same general preventive, regular care and maintenance as our other hardwood finishes.

### Regular Care

Daily cleaning to remove debris from the flooring surface should be done with a soft broom, vacuum cleaner (raised beater or suction type) or Provenza Microfiber Mop Set.

Use floor cleaning products especially made for Acrylic or Polyurethane finished floors such as Bona Hardwood Floor Cleaner.

First, dry mop the floor to remove all dirt and debris, then follow the instructions on the cleaning product insuring that you do not over saturate the floor.

Avoid using water and vinegar, soap-based cleaners, or wax on your hardwood floor as they can dull or leave a film on the finish over time.

### Recoat/Refinish

When the hardwood floor requires a recoat or refinishing, Provenza Floors, Inc. recommends using the services of an NWFPA Certified Professional. ([nwfa.org](http://nwfa.org))

## OIL FINISH FLOOR CARE & MAINTENANCE

Provenza oil finished floors provide a more natural looking matte finish that is durable and easy to maintain. Oil finished hardwood floors require the same general preventive, regular care and maintenance as our other hardwood finishes.

Oil finished floors installed in high traffic or commercial areas will require more frequent maintenance including periodic deeper cleaning and rejuvenation.

### Regular Care

Daily cleaning to remove debris from the flooring surface should be done with a soft broom, vacuum cleaner (raised beater or suction type) or Provenza Microfiber Mop Set.

Use Provenza Wash & Care Floor Cleaner spray along with the Microfiber Mop Set to clean areas that have become soiled. Spray a small amount of cleaner on a soft dry cloth, then wipe to remove marks and dirt. This cleaner will not leave streaks or a film and can be used as often as desired.

**IMPORTANT!** Do not use products containing alcohol on Provenza oil finish hardwood flooring. Most general cleaning products contain alcohol as a drying agent and by its chemical nature will damage the factory oil finish and void the manufacturer warranty.

## Oil Finish Touch-up

Over time, the hardwood floor oil finish may need treatment with Provenza Touch-Up Oil. There is no set time when you will need to do this kind of touch-up. Areas of your oil finished floors that experience heavier traffic than others may require touch-up sooner, while other areas may not need it until much later.

## Heavy Duty Cleaning and Rejuvenation

High traffic or commercial flooring areas that become heavily soiled require deeper cleaning and oil finish rejuvenation periodically. Provenza's Spot Remover & Rejuvenating Oil should be used for this purpose.

Remove loose debris and clean with Provenza's Wash & Floor Cleaner spray.

Apply a small amount of Provenza's Spot Remover & Rejuvenating Oil to a soft cloth or scotchpad and gently rub to remove dirt from the flooring surface.

Remove excess oil with a moist (not wet) microfiber cloth or the sponge side of the scotchpad. Repeat this procedure for all flooring areas that require rejuvenation.

## Do's & Don'ts for Oil Finish Floors

- Clean up spills, hot oil/cooking splatter or other moisture immediately.
- Maintain a consistent room temperature of 65°- 85° F with relative humidity levels of 35-55%, for the life of the hardwood flooring at all times.
- Do not use harsh cleaning products, *including but not limited to*, ammonia, acetone, alcohol, paint thinner, bleach, STP, abrasive cleaners or furniture cleaners on Provenza oil finish hardwood floors.
- Do not use oil-based wax, oil soap, mineral oil, polish or other household cleaners or dusting products on oil finished hardwood floors.
- Do not allow cosmetic lotions or other oil based products to come in contact with the oil finish.
- Do not wet mop oil finish hardwood floors as excess moisture will damage the finish and void the manufacturer warranty.
- Do not use a wet cloth to remove dry wall dust from the oil finish hardwood flooring as doing so will result in a pasty residue that will damage the flooring finish and void the manufacturer warranty.
- Do not use Acrylic or Polyurethane wood cleaning products on Provenza oil finish flooring as doing so will damage the factory finish and void the manufacturer warranty.
- Only use hardwood floor cleaning products specifically formulated for oil finish hardwood flooring. The use of cleaning products not intended for oil finish hardwood flooring will damage the factory finish and void the manufacturer warranty!

**IMPORTANT!** Adhesive glue or tape that is used or left on the surface of an oil finished floor will damage the factory finish and void the manufacturer warranty. The use of any adhesive glue or tape removal product to remove adhesive glue or tape residue left on the surface of an oil finished floor, *including but not limited to*, acetone

and paint thinner, will damage the factory finish and void the manufacturer warranty. Provenza Floors®, Inc. will not be liable for damage caused by the use of adhesive glue or tape on its oil finish hardwood flooring, and/or adhesive glue or tape removing products used to remove their residue.