



NATIONAL
FLOORING PRODUCTS

TuffCore™ Care And Maintenance

Please thoroughly review all care and maintenance guides before the new TuffCore flooring is cleaned. Using the wrong type of TuffCore floor cleaner can severely damage the floor's finish. These guides can be found in every box of TuffCore flooring, National Flooring Products' customer care kits, and online at www.NationalFlooringProducts.com

General Maintenance:

- Place approved natural fiber floor rugs at every entryway to collect excessive moisture and dirt that could be tracked into the job site/home. **DO NOT USE** rubber backed or non-ventilated rugs. These type of rugs can trap moisture in the TuffCore and can severely damage the floor. Use rugs that are made specifically for TuffCore or vinyl floors. Shake them out regularly. Place rugs in any area where water is in use, such as sinks or a pet's water dish.
- Always apply heavy-duty felt furniture pads (at least 3/16") to all furniture feet. No type of caster is generally acceptable for use on hardwood flooring and may void your warranty.
- High-heeled shoes and TuffCore floors can be a bad combination. It is a scientific fact that a person of average weight wearing high heels exerts over 2,000 PSI (pounds per square inch) of force on the floor. This is 20-40 times more pressure than an elephant, almost 100 times greater than an average pickup truck. TuffCore flooring can be severely damaged by high heeled shoes.

Pet Guide:

Maintaining the beauty of your TuffCore floor may be a challenge when you own pets, specifically large or hyper dogs. To help keep your TuffCore flooring in good condition while having indoor pets you need to:

- Clip your pet's nails regularly. If you can hear the nails clicking on the floor, they need to be trimmed.
- Wipe up any pet waste/vomit as quickly as possible. These accidents are harsh and can damage the finish.
- Use natural fiber rugs or a riser to keep water bowls off the floor.

Approved Cleaning Methods:

- Vacuum, dry mop, or sweep your floor at least once a week or more if needed. Do not let sand, dirt, or grit build up. It will act like sandpaper and abrade and dull the TuffCore's finish. Bona Swedish Formula Laminate/Vinyl Floor Cleaner applied with the Bona Micro Plus pads with the terry cloth cover is the recommended way to clean your TuffCore floor. The best method of removing dirt and grit is vacuuming with a soft brush attachment on your vacuum. Do not use vacuums or attachments with beater brushes. They will damage the floor.
- After all dirt and grit particles have been removed (using a vacuum, dry mop, or broom) lightly spray a mist of Bona Pro Tile & TuffCore Cleaner over a 4' x 6' area of your TuffCore floor or directly on the cleaning cloth. Thoroughly clean the floor surface and dry if needed. Finish one area before moving onto the next. Repeat the process until the floor is clean. When the Bona cleaning cloth becomes soiled, rinse with water, thoroughly wringing out the cloth. Once the cleaning cloth becomes excessively soiled, launder and reuse. Excessively soiled cleaning cloths will cause streaking and can scratch the floor. **Cleaning TuffCore flooring with any type of wood polishes, Murphy's Oil Soap, Mop & Glo, furniture polishes, acidic cleaners (ammonia/bleach) will damage the TuffCore's finish and will void any manufacturer warranties. Always follow the installation and maintenance instructions included in every box of TuffCore flooring.**

END